



**Louisiana Department of Insurance**  
**James J. Donelon**  
**Commissioner**

**Consumer Complaint Data Report 2017**

**Life & Annuity - Individual Life**

Company Name	Premium Written	Market Share	Number of Complaints	Complaint Index
Northwestern Mut Life Ins Co	\$147,973,312	7.75%	1	0.038973
State Farm Life Ins Co	\$139,375,288	7.30%	6	0.248268
New York Life Ins Co	\$118,452,983	6.21%	5	0.243433
Southern Farm Bureau Life Ins Co	\$68,726,410	3.60%	0	0.000000
Primerica Life Ins Co	\$68,385,119	3.58%	3	0.252997
Lincoln Natl Life Ins Co	\$58,413,255	3.06%	3	0.296187
Pruco Life Ins Co	\$56,173,544	2.94%	1	0.102665
Union Natl Life Ins Co	\$53,154,441	2.78%	48	5.207849
American Gen Life Ins Co	\$46,624,091	2.44%	38	4.700347
Guardian Life Ins Co Of Amer	\$41,103,099	2.15%	1	0.140307
New York Life Ins & Ann Corp	\$37,490,771	1.96%	2	0.307653
Security Plan Life Ins Co	\$36,307,304	1.90%	29	4.606390
Transamerica Life Ins Co	\$35,965,895	1.88%	6	0.962093
Massachusetts Mut Life Ins Co	\$32,477,004	1.70%	2	0.355149
Protective Life Ins Co	\$31,796,129	1.67%	8	1.451016
Brighthouse Life Ins Co	\$30,800,497	1.61%	0	0.000000
Pacific Life Ins Co	\$29,344,211	1.54%	1	0.196532
Transamerica Premier Life Ins Co	\$28,916,539	1.51%	4	0.797756
John Hancock Life Ins Co USA	\$27,199,531	1.42%	3	0.636087
Accordia Life & Ann Co	\$26,845,850	1.41%	5	1.074112
Metropolitan Life Ins Co	\$25,433,837	1.33%	5	1.133743
United Of Omaha Life Ins Co	\$25,213,388	1.32%	7	1.601118
Minnesota Life Ins Co	\$22,833,484	1.20%	0	0.000000
Lincoln Benefit Life Co	\$22,197,677	1.16%	0	0.000000
Knights Of Columbus	\$21,454,356	1.12%	0	0.000000
Talcott Resolution Life & Ann Ins Co	\$19,669,763	1.03%	0	0.000000
Midland Natl Life Ins Co	\$19,257,169	1.01%	2	0.598955
Woodmen World Life Ins Soc	\$16,713,532	0.88%	0	0.000000
Principal Life Ins Co	\$16,673,415	0.87%	0	0.000000
Jackson Natl Life Ins Co	\$15,869,001	0.83%	5	1.817092
Ohio Natl Life Ins Co	\$15,657,742	0.82%	0	0.000000
Colonial Life & Accident Ins Co	\$15,339,480	0.80%	3	1.127891
Genworth Life & Ann Ins Co	\$15,198,254	0.80%	2	0.758914
American Natl Ins Co	\$14,307,008	0.75%	2	0.806190
Great W Life & Ann Ins Co	\$14,119,859	0.74%	0	0.000000
AXA Equitable Life Ins Co	\$13,449,459	0.70%	0	0.000000
Kilpatrick Life Ins Co	\$13,292,606	0.70%	2	0.867713
Globe Life & Accident Ins Co	\$12,964,884	0.68%	6	2.668943
Texas Life Ins Co	\$12,672,526	0.66%	0	0.000000
American Memorial Life Ins Co	\$12,254,189	0.64%	2	0.941243
American Income Life Ins Co	\$12,078,902	0.63%	1	0.477451
Allstate Life Ins Co	\$11,032,384	0.58%	4	2.090967
North Amer Co Life & Hlth Ins	\$10,851,324	0.57%	1	0.531464



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USAA Life Ins Co	\$10,618,852	0.56%	0	0.000000
RiverSource Life Ins Co	\$10,533,158	0.55%	1	0.547517
Gerber Life Ins Co	\$9,577,032	0.50%	2	1.204358
Prudential Ins Co Of Amer	\$9,568,015	0.50%	2	1.205493
Reliastar Life Ins Co	\$9,110,126	0.48%	1	0.633041
Banner Life Ins Co	\$9,054,587	0.47%	1	0.636924
American Family Life Assur Co of Col	\$8,566,787	0.45%	0	0.000000
Ameritas Life Ins Corp	\$8,270,622	0.43%	1	0.697298
Athene Annuity & Life Assur Co	\$7,956,098	0.42%	19	13.772418
Nationwide Life & Ann Ins Co	\$7,940,539	0.42%	0	0.000000
Life Ins Co Of The Southwest	\$7,677,282	0.40%	0	0.000000
Provident Life & Accident Ins Co	\$7,632,623	0.40%	0	0.000000
Independent Order Of Foresters Us Br	\$7,504,468	0.39%	1	0.768487
Lincoln Heritage Life Ins Co	\$7,441,398	0.39%	1	0.775000
State Life Ins Co	\$7,003,831	0.37%	0	0.000000
Shelter Life Ins Co	\$7,000,532	0.37%	0	0.000000
Western & Southern Life Ins Co	\$6,725,851	0.35%	1	0.857451
CMFG Life Ins Co	\$6,675,438	0.35%	0	0.000000
Principal Natl Life Ins Co	\$6,556,106	0.34%	0	0.000000
Security Life Of Denver Ins Co	\$6,552,010	0.34%	0	0.000000
Boston Mut Life Ins Co	\$6,341,877	0.33%	1	0.909366
United Heritage Life Ins Co	\$6,252,355	0.33%	2	1.844773
Western Southern Life Assur Co	\$6,244,986	0.33%	5	4.617376
Security Natl Life Ins Co	\$6,241,665	0.33%	2	1.847933
Allianz Life Ins Co Of N Amer	\$5,189,131	0.27%	3	3.334136
Ozark Natl Life Ins Co	\$5,150,372	0.27%	0	0.000000
Nationwide Life Ins Co	\$5,126,605	0.27%	0	0.000000
West Coast Life Ins Co	\$4,915,375	0.26%	0	0.000000
Penn Mut Life Ins Co	\$4,740,985	0.25%	0	0.000000
Physicians Life Ins Co	\$4,399,820	0.23%	1	1.310755
Modern Woodmen Of Amer	\$4,356,977	0.23%	0	0.000000
Liberty Life Assur Co Of Boston	\$4,280,156	0.22%	0	0.000000
Mony Life Ins Co Of Amer	\$4,171,095	0.22%	0	0.000000
Horace Mann Life Ins Co	\$4,164,220	0.22%	0	0.000000
Ohio Natl Life Assur Corp	\$4,095,671	0.21%	0	0.000000
Americo Fin Life & Ann Ins Co	\$4,090,810	0.21%	1	1.409767
Thrivent Financial For Lutherans	\$3,667,675	0.19%	0	0.000000
GENERAL AMERICAN LIFE INS CO	\$3,603,034	0.19%	0	0.000000
US Br Sun Life Assur Co of Canada	\$3,584,435	0.19%	1	1.608925
Allstate Assur Co	\$3,296,738	0.17%	0	0.000000
Phoenix Life Ins Co	\$3,266,448	0.17%	0	0.000000
Southland Natl Ins Corp	\$3,210,233	0.17%	0	0.000000
Fidelity & Guar Life Ins Co	\$3,178,770	0.17%	0	0.000000



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Pan Amer Assur Co	\$3,165,606	0.17%	2	3.643593
Liberty Natl Life Ins Co	\$3,063,547	0.16%	0	0.000000
American United Life Ins Co	\$3,051,980	0.16%	0	0.000000
Bankers Life & Cas Co	\$2,929,645	0.15%	3	5.905585
Funeral Directors Life Ins Co	\$2,888,109	0.15%	0	0.000000
Mony Life Ins Co	\$2,840,586	0.15%	0	0.000000
Genworth Life Ins Co	\$2,797,064	0.15%	0	0.000000
Columbian Life Ins Co	\$2,645,475	0.14%	0	0.000000
Kansas City Life Ins Co	\$2,638,649	0.14%	0	0.000000
Wilco Life Ins Co	\$2,633,259	0.14%	11	24.091056
Rabenhorst Life Ins Co	\$2,564,332	0.13%	1	2.248963
PHL Variable Ins Co	\$2,546,201	0.13%	0	0.000000
American Heritage Life Ins Co	\$2,484,162	0.13%	0	0.000000
Pioneer Amer Ins Co	\$2,433,483	0.13%	1	2.369891
American Amicable Life Ins Co Of TX	\$2,379,141	0.12%	1	2.424021
Jeff Davis Mortuary Benefit Assoc	\$2,316,824	0.12%	0	0.000000
Symetra Life Ins Co	\$2,222,041	0.12%	0	0.000000
Teachers Ins & Ann Assoc Of Amer	\$2,207,042	0.12%	0	0.000000
AAA Life Ins Co	\$2,105,293	0.11%	0	0.000000
Fidelity Life Assn A Legal Reserve L	\$2,083,456	0.11%	1	2.768040
Lafayette Life Ins Co	\$2,044,553	0.11%	2	5.641418
National Western Life Ins Co	\$1,981,100	0.10%	0	0.000000
Metropolitan Tower Life Ins Co	\$1,963,527	0.10%	0	0.000000
New England Life Ins Co	\$1,886,274	0.10%	0	0.000000
Penn Ins & Ann Co	\$1,834,350	0.10%	0	0.000000
CM Life Ins Co	\$1,753,733	0.09%	0	0.000000
Landmark Life Ins Co	\$1,733,822	0.09%	0	0.000000
Old Amer Ins Co	\$1,709,227	0.09%	0	0.000000
Federated Life Ins Co	\$1,685,814	0.09%	0	0.000000
National Guardian Life Ins Co	\$1,622,398	0.08%	2	7.109340
TIAA Cref Life Ins Co	\$1,603,520	0.08%	0	0.000000
Assurity Life Ins Co	\$1,545,035	0.08%	0	0.000000
Liberty Bankers Life Ins Co	\$1,502,858	0.08%	0	0.000000
Freedom Life Ins Co Of Amer	\$1,402,872	0.07%	0	0.000000
Equitrust Life Ins Co	\$1,326,865	0.07%	0	0.000000
Pellerin Life Ins Co	\$1,304,629	0.07%	0	0.000000
US Financial Life Ins Co	\$1,294,261	0.07%	3	13.367682
National Life Ins Co	\$1,289,756	0.07%	0	0.000000
Baltimore Life Ins Co	\$1,219,865	0.06%	0	0.000000
American Fidelity Assur Co	\$1,206,494	0.06%	0	0.000000
NYLife Ins Co Of AZ	\$1,182,740	0.06%	0	0.000000
Williams Progressive Life & Acc I C	\$1,156,183	0.06%	1	4.988042
Zurich Amer Life Ins Co	\$1,148,900	0.06%	0	0.000000



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Trustmark Ins Co	\$1,146,955	0.06%	0	0.000000
Starmount Life Ins Co	\$1,127,421	0.06%	0	0.000000
American Benefit Life Ins Co	\$1,099,372	0.06%	2	10.491608
Government Personnel Mut Life Ins Co	\$1,095,769	0.06%	0	0.000000
Mutual Trust Life Ins Co a Pan Amer	\$1,088,738	0.06%	0	0.000000
Hartford Life & Accident Ins Co	\$1,073,706	0.06%	0	0.000000
Washington Natl Ins Co	\$1,048,222	0.05%	2	11.003566
Sagicor Life Ins Co	\$1,036,846	0.05%	0	0.000000
Senior Life Ins Co	\$1,032,752	0.05%	0	0.000000
United Home Life Ins Co	\$1,024,328	0.05%	0	0.000000
Melancon Life Ins Co	\$995,513	0.05%	0	0.000000
The Cincinnati Life Ins Co	\$981,142	0.05%	0	0.000000
Talcott Resolution Life Ins Co	\$965,507	0.05%	0	0.000000
First Penn Pacific Life Ins Co	\$954,093	0.05%	0	0.000000
Illinois Mut Life Ins Co	\$953,150	0.05%	0	0.000000
Colonial Penn Life Ins Co	\$945,364	0.05%	3	18.301173
Guaranty Income Life Ins Co	\$926,882	0.05%	0	0.000000
The Savings Bank Mut Life Ins Co of	\$923,372	0.05%	0	0.000000
EMC Natl Life Co	\$911,276	0.05%	0	0.000000
Chesapeake Life Ins Co	\$899,270	0.05%	1	6.413079
Shenandoah Life Ins Co	\$883,566	0.05%	1	6.527062
Voya Retirement Ins & Ann Co	\$883,469	0.05%	0	0.000000
Police & Firemens Ins Assn	\$878,385	0.05%	0	0.000000
Farmers New World Life Ins Co	\$821,984	0.04%	1	7.016061
Mulhearn Protective Ins Co	\$796,014	0.04%	0	0.000000
5 Star Life Ins Co	\$794,293	0.04%	0	0.000000
Colorado Bankers Life Ins Co	\$780,012	0.04%	0	0.000000
Equitable Life & Cas Ins Co	\$756,095	0.04%	0	0.000000
Commonwealth Ann & Life Ins Co	\$745,191	0.04%	0	0.000000
Jefferson Natl Life Ins Co	\$719,423	0.04%	0	0.000000
Aetna Life Ins Co	\$718,701	0.04%	0	0.000000
Majestic Life Ins Co	\$715,681	0.04%	1	8.058185
Athene Ann & Life Co	\$703,195	0.04%	8	65.610137
Selected Funeral & Life Ins Co	\$697,774	0.04%	0	0.000000
Foresters Life Ins Ann Co	\$692,654	0.04%	0	0.000000
American Continental Ins Co	\$692,608	0.04%	0	0.000000
Rhodes Life Ins Co	\$679,903	0.04%	0	0.000000
Pan Amer Life Ins Co	\$656,782	0.03%	0	0.000000
Great Southern Life Ins Co	\$624,653	0.03%	1	9.232469
Union Security Ins Co	\$596,675	0.03%	0	0.000000
Reliable Life Ins Co	\$594,080	0.03%	0	0.000000
US Business of Canada Life Assur Co	\$581,128	0.03%	0	0.000000
Catholic Life Ins	\$558,157	0.03%	0	0.000000



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Family Life Ins Co	\$528,147	0.03%	0	0.000000
Garden State Life Ins Co	\$522,734	0.03%	0	0.000000
Columbus Life Ins Co	\$520,402	0.03%	0	0.000000
Time Ins Co	\$480,097	0.03%	1	12.012343
Standard Life & Accident Ins Co	\$478,132	0.03%	0	0.000000
Vantis Life Ins Co	\$473,648	0.02%	0	0.000000
Pioneer Security Life Ins Co	\$434,496	0.02%	0	0.000000
Occidental Life Ins Co Of NC	\$434,019	0.02%	1	13.287644
Continental Gen Ins Co	\$432,756	0.02%	0	0.000000
Family Benefit Life Ins Co	\$429,323	0.02%	0	0.000000
Combined Ins Co Of Amer	\$409,442	0.02%	0	0.000000
Golden Rule Ins Co	\$396,258	0.02%	0	0.000000
Memorial Life Ins Co	\$394,876	0.02%	0	0.000000
Knights Of Peter Claver	\$392,346	0.02%	0	0.000000
AXA Equitable Life & Ann Co	\$391,629	0.02%	0	0.000000
Pavonia Life Ins Co of MI	\$389,283	0.02%	0	0.000000
United Amer Ins Co	\$384,448	0.02%	0	0.000000
MML Bay State Life Ins Co	\$380,487	0.02%	0	0.000000
Surety Life Ins Co	\$376,297	0.02%	2	30.651799
Great Amer Life Ins Co	\$371,466	0.02%	0	0.000000
Great Western Ins Co	\$370,098	0.02%	0	0.000000
American Home Life Ins Co	\$361,482	0.02%	0	0.000000
Merit Life Ins Co	\$358,256	0.02%	0	0.000000
National Benefit Life Ins Co	\$307,512	0.02%	1	18.754032
American Public Life Ins Co	\$299,920	0.02%	0	0.000000
KANAWHA INS CO	\$296,956	0.02%	0	0.000000
Oxford Life Ins Co	\$295,617	0.02%	0	0.000000
Amica Life Ins Co	\$289,520	0.02%	0	0.000000
Standard Life & Cas Ins Co	\$287,569	0.02%	2	40.109261
Guggenheim Life & Ann Co	\$283,095	0.01%	0	0.000000
Reserve Natl Ins Co	\$273,418	0.01%	0	0.000000
Constitution Life Ins Co	\$272,703	0.01%	0	0.000000
Guardian Ins & Ann Co Inc	\$269,712	0.01%	0	0.000000
Universal Guar Life Ins Co	\$265,738	0.01%	2	43.404331
Connecticut Gen Life Ins Co	\$249,125	0.01%	0	0.000000
United Life Ins Co	\$247,482	0.01%	0	0.000000
Aurora Natl Life Assur Co	\$246,768	0.01%	0	0.000000
Wilcac Life Ins Co	\$245,456	0.01%	0	0.000000
National Teachers Assoc Life Ins Co	\$241,198	0.01%	0	0.000000
Manhattan Natl Life Ins Co	\$236,709	0.01%	0	0.000000
ELCO Mut Life & Ann	\$228,822	0.01%	0	0.000000
Benevolent Life Ins Co Inc	\$220,581	0.01%	0	0.000000
Sterling Life Ins Co	\$220,136	0.01%	0	0.000000



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Paul Revere Life Ins Co	\$218,755	0.01%	0	0.000000
Guarantee Trust Life Ins Co	\$218,131	0.01%	1	26.438654
Loyal Amer Life Ins Co	\$217,417	0.01%	0	0.000000
John Alden Life Ins Co	\$209,160	0.01%	2	55.145248
Sentry Life Ins Co	\$200,447	0.01%	0	0.000000
First Allmerica Fin Life Ins Co	\$195,944	0.01%	0	0.000000
LifeSecure Ins Co	\$195,757	0.01%	1	29.460453
Madison Natl Life Ins Co Inc	\$195,382	0.01%	1	29.516997
State Mut Ins Co	\$194,292	0.01%	0	0.000000
Security Mut Life Ins Co Of NY	\$186,927	0.01%	0	0.000000
Lumico Life Ins Co	\$181,970	0.01%	0	0.000000
Ohio State Life Ins Co	\$180,761	0.01%	0	0.000000
Pioneer Mut Life Ins Co	\$177,669	0.01%	0	0.000000
Security Benefit Life Ins Co	\$167,600	0.01%	0	0.000000
Standard Ins Co	\$165,324	0.01%	0	0.000000
American Hlth & Life Ins Co	\$159,838	0.01%	0	0.000000
Bankers Fidelity Life Ins Co	\$159,766	0.01%	0	0.000000
US Br Great West Life Assur Co	\$158,711	0.01%	0	0.000000
Bankers Life Ins Co Of Amer	\$158,021	0.01%	0	0.000000
Transamerica Financial Life Ins Co	\$150,341	0.01%	0	0.000000
United Fidelity Life Ins Co	\$143,502	0.01%	0	0.000000
Cotton States Life Ins Co	\$138,571	0.01%	0	0.000000
Nassau Life & Ann Co	\$134,962	0.01%	0	0.000000
Investors Life Ins Co N Amer	\$134,623	0.01%	0	0.000000
Mid West Natl Life Ins Co Of TN	\$134,355	0.01%	0	0.000000
New Era Life Ins Co	\$131,316	0.01%	0	0.000000
Southern Natl Life Ins Co Inc	\$125,309	0.01%	0	0.000000
Reliastar Life Ins Co Of NY	\$124,332	0.01%	0	0.000000
Country Life Ins Co	\$123,515	0.01%	0	0.000000
American Equity Invest Life Ins Co	\$123,217	0.01%	0	0.000000
Central Security Life Ins Co	\$122,981	0.01%	0	0.000000
American Republic Ins Co	\$122,424	0.01%	0	0.000000
American Family Life Ins Co	\$116,743	0.01%	0	0.000000
Voya Ins & Ann Co	\$113,908	0.01%	1	50.629368
Sterling Investors Life Ins Co	\$111,746	0.01%	0	0.000000
Catholic Holy Family Society	\$111,300	0.01%	0	0.000000
United Ins Co Of Amer	\$109,537	0.01%	0	0.000000
Life Ins Co Of N Amer	\$107,124	0.01%	1	53.835649
Investors Heritage Life Ins Co	\$100,708	0.01%	0	0.000000
Sentinel Security Life Ins Co	\$97,363	0.01%	0	0.000000
Fidelity Investments Life Ins Co	\$96,243	0.01%	0	0.000000
IA Amer Life Ins Co	\$95,861	0.01%	0	0.000000
Settlers Life Ins Co	\$95,146	0.00%	0	0.000000



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Athene Ann & Life Assur Co of NY	\$93,511	0.00%	0	0.000000
Unity Financial Life Ins Co	\$90,998	0.00%	0	0.000000
Unum Life Ins Co Of Amer	\$90,630	0.00%	0	0.000000
Fidelity Security Life Ins Co	\$89,973	0.00%	0	0.000000
Unified Life Ins Co	\$86,672	0.00%	0	0.000000
Berkshire Life Ins Co of Amer	\$86,622	0.00%	0	0.000000
Sunset Life Ins Co Of Amer	\$86,053	0.00%	0	0.000000
Citizens Security Life Ins Co	\$86,043	0.00%	0	0.000000
ManhattanLife Assur Co of Amer	\$84,630	0.00%	0	0.000000
Life Ins Co Of LA	\$83,594	0.00%	0	0.000000
American Natl Life Ins Co Of TX	\$83,306	0.00%	0	0.000000
Old Republic Life Ins Co	\$82,176	0.00%	0	0.000000
Trans World Assur Co	\$79,528	0.00%	0	0.000000
First Guar Ins Co	\$78,509	0.00%	1	73.457693
Pyramid Life Ins Co	\$74,981	0.00%	0	0.000000
Delaware Life Ins Co	\$74,877	0.00%	0	0.000000
Erie Family Life Ins Co	\$74,237	0.00%	0	0.000000
United States Life Ins Co in the Cit	\$72,978	0.00%	0	0.000000
American Fidelity Life Ins Co	\$72,531	0.00%	0	0.000000
Direct Gen Life Ins Co	\$71,806	0.00%	0	0.000000
Forethought Life Ins Co	\$70,653	0.00%	0	0.000000
Thrivent Life Ins Co	\$69,127	0.00%	0	0.000000
Citizens Natl Life Ins Co	\$67,376	0.00%	0	0.000000
Beneficial Life Ins Co	\$67,220	0.00%	0	0.000000
Continental Life Ins Co Brentwood	\$65,543	0.00%	0	0.000000
S USA Life Ins Co Inc	\$64,576	0.00%	0	0.000000
North Carolina Mut Life Ins Co	\$64,372	0.00%	1	89.590040
Puritan Life Ins Co of Amer	\$64,286	0.00%	0	0.000000
Life Ins Co Of AL	\$63,380	0.00%	0	0.000000
Union Fidelity Life Ins Co	\$61,842	0.00%	1	93.255232
Family Security Life Ins Co Inc	\$60,506	0.00%	0	0.000000
Catholic Financial Life	\$59,104	0.00%	0	0.000000
Transamerica Advisors Life Ins Co	\$52,403	0.00%	0	0.000000
Unum Ins Co	\$47,073	0.00%	0	0.000000
Dearborn Natl Life Ins Co	\$46,156	0.00%	0	0.000000
National Farmers Union Life Ins Co	\$44,856	0.00%	0	0.000000
William Penn Life Ins Co Of NY	\$44,426	0.00%	0	0.000000
Wilton Reassur Life Co of NY	\$41,753	0.00%	0	0.000000
Atlanta Life Ins Co	\$40,728	0.00%	1	141.600129
Auto Owners Life Ins Co	\$40,606	0.00%	0	0.000000
Lincoln Life & Ann Co of NY	\$39,255	0.00%	0	0.000000
Catholic Order Of Foresters	\$36,601	0.00%	0	0.000000
Idealife Ins Co	\$34,371	0.00%	0	0.000000



**Louisiana Department of Insurance**  
**James J. Donelon**  
**Commissioner**

**Consumer Complaint Data Report 2017**

**Life & Annuity - Individual Life**

Company Name	Premium Written	Market Share	Number of Complaints	Complaint Index
Royal Neighbors Of Amer	\$33,665	0.00%	0	0.000000
National Family Care Life Ins Co	\$33,015	0.00%	0	0.000000
Pekin Life Ins Co	\$32,087	0.00%	0	0.000000
Manhattan Life Ins Co	\$30,081	0.00%	1	191.718695
CICA Life Ins Co of Amer	\$29,912	0.00%	0	0.000000
United World Life Ins Co	\$27,841	0.00%	0	0.000000
United States Letter Carriers Mut Be	\$27,700	0.00%	0	0.000000
Central States H & L Co Of Omaha	\$24,808	0.00%	0	0.000000
LifeShield Natl Ins Co	\$24,515	0.00%	0	0.000000
Reliable Life Ins Co	\$23,300	0.00%	0	0.000000
Anthem Life Ins Co	\$23,224	0.00%	0	0.000000
Industrial Alliance Ins & Fin Serv I	\$23,123	0.00%	0	0.000000
Professional Ins Co	\$23,064	0.00%	0	0.000000
Bluebonnet Life Ins Co	\$22,781	0.00%	0	0.000000
Reliance Standard Life Ins Co	\$22,316	0.00%	2	516.856969
Provident Amer Ins Co	\$21,648	0.00%	0	0.000000
Order of United Commercial Travelers	\$20,803	0.00%	0	0.000000
Columbian Mut Life Ins Co	\$19,982	0.00%	0	0.000000
Rx Life Ins Co	\$19,218	0.00%	0	0.000000
Securian Life Ins Co	\$17,329	0.00%	0	0.000000
Mutual Savings Life Ins Co	\$17,143	0.00%	0	0.000000
Family Heritage Life Ins Co Of Amer	\$16,534	0.00%	0	0.000000
Western Fraternal Life Assn	\$15,968	0.00%	0	0.000000
Delaware Amer Life Ins Co	\$15,773	0.00%	0	0.000000
Leaders Life Ins Co	\$13,406	0.00%	0	0.000000
Protective Life & Annuity Ins Co	\$13,107	0.00%	0	0.000000
Prudential Ann Life Assur Corp	\$13,040	0.00%	0	0.000000
Optum Ins of OH Inc	\$12,899	0.00%	0	0.000000
Mutual Of Amer Life Ins Co	\$12,596	0.00%	0	0.000000
Midwestern United Life Ins Co	\$11,703	0.00%	0	0.000000
Supreme Council The Royal Arcanum	\$11,696	0.00%	0	0.000000
Womans Life Ins Society	\$11,355	0.00%	0	0.000000
Church Life Ins Corp	\$10,984	0.00%	0	0.000000
Homesteaders Life Co	\$10,334	0.00%	1	558.069485
Medico Ins Co	\$9,348	0.00%	0	0.000000
Country Investors Life Assur Co	\$9,296	0.00%	0	0.000000
Southern Financial Life Ins Co	\$7,924	0.00%	0	0.000000
Pacific Guardian Life Ins Co Ltd	\$7,806	0.00%	0	0.000000
American Bankers Life Assur Co Of FL	\$7,782	0.00%	0	0.000000
Federal Life Ins Co	\$7,767	0.00%	0	0.000000
Athene Life Ins Co of NY	\$7,327	0.00%	0	0.000000
Longevity Ins Co	\$6,623	0.00%	0	0.000000
Grand Lodge Benevolent Knights of A	\$5,752	0.00%	0	0.000000





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**Consumer Complaint Data Report 2017**

**Life & Annuity - Individual Life**

Company Name	Premium Written	Market Share	Number of Complaints	Complaint Index
Capitol Life Ins Co	\$5,191	0.00%	0	0.000000
Life Of The South Ins Co	\$4,830	0.00%	0	0.000000
United Security Assur Co Of PA	\$4,510	0.00%	0	0.000000
Assured Life Assn	\$4,450	0.00%	0	0.000000
Philadelphia Amer Life Ins Co	\$4,120	0.00%	0	0.000000
USAble Life	\$4,043	0.00%	0	0.000000
Christian Fidelity Life Ins Co	\$3,838	0.00%	0	0.000000
Rush Life Ins Co	\$3,607	0.00%	0	0.000000
CSI Life Ins Co	\$3,175	0.00%	0	0.000000
Provident Amer Life & Hlth Ins Co	\$3,136	0.00%	0	0.000000
American Retirement Life Ins Co	\$2,939	0.00%	0	0.000000
Union Labor Life Ins Co	\$2,155	0.00%	0	0.000000
Lewer Life Ins Co	\$2,119	0.00%	0	0.000000
Park Avenue Life Ins Co	\$2,098	0.00%	0	0.000000
Monarch Life Ins Co	\$2,094	0.00%	0	0.000000
American Progressive L&H Ins Of NY	\$2,092	0.00%	0	0.000000
Symetra Natl Life Ins Co	\$2,001	0.00%	0	0.000000
Standard Security Life Ins Co Of NY	\$1,985	0.00%	0	0.000000
Sentinel Amer Life Ins Co	\$1,819	0.00%	0	0.000000
John Hancock Life & Hlth Ins Co	\$1,676	0.00%	0	0.000000
Polish Natl Alliance Us Of Na	\$1,607	0.00%	0	0.000000
First Cath Slovak Ladies Assn USA	\$1,266	0.00%	0	0.000000
Members Life Ins Co	\$1,239	0.00%	0	0.000000
Unicare Life & Hlth Ins Co	\$1,178	0.00%	0	0.000000
Zale Life Ins Co	\$1,092	0.00%	0	0.000000
Heartland Natl Life Ins Co	\$986	0.00%	0	0.000000
United Natl Life Ins Co Of Amer	\$793	0.00%	0	0.000000
HCC Life Ins Co	\$748	0.00%	0	0.000000
UnitedHealthcare Life Ins Co	\$702	0.00%	0	0.000000
Family Serv Life Ins Co	\$631	0.00%	0	0.000000
Alfa Life Ins Corp	\$615	0.00%	0	0.000000
Gulf Guar Life Ins Co	\$523	0.00%	0	0.000000
Provident Life & Cas Ins Co	\$488	0.00%	0	0.000000
Health Net Life Ins Co	\$443	0.00%	0	0.000000
Intramerica Life Ins Co	\$435	0.00%	0	0.000000
Sons Of Norway	\$420	0.00%	0	0.000000
Cigna Natl Hlth Ins Co	\$301	0.00%	0	0.000000
Natl Foundation Life Ins Co	\$300	0.00%	0	0.000000
MAPFRE Life Ins Co	\$207	0.00%	0	0.000000
Lombard Intl Life Assur Co	\$126	0.00%	0	0.000000
Monitor Life Ins Co Of NY	\$91	0.00%	0	0.000000
Bankers Life Of LA	\$53	0.00%	0	0.000000
First Hlth Life & Hlth Ins Co	\$17	0.00%	0	0.000000



**Louisiana Department of Insurance**  
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**Consumer Complaint Data Report 2017**

**Life & Annuity - Individual Life**

Company Name	Premium Written	Market Share	Number of Complaints	Complaint Index
Continental Cas Co	\$0	0.00%	1	0.000000
Northwestern Long Term Care Ins Co	\$0	0.00%	2	0.000000
Pennsylvania Life Ins Co	\$0	0.00%	1	0.000000
STONEBRIDGE LIFE INS CO	\$0	0.00%	1	0.000000